

# Benefit Focus News

## Office of Group Insurance



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## Mobile app – Access Your Information Wherever You Are

Introducing the Blue Cross of Idaho mobile app for smartphones - the free digital tool that gives you access to your key healthcare insurance information whenever and wherever you need it.



### With the mobile app, you can:

- Search for doctors, clinics or hospitals by name, location or specialty
- Search for urgent care closest to where you are
- Sign in to see your progress towards your yearly deductible and specifics about your benefits
- View member ID cards for you and your dependents
- Email or fax member ID cards directly to doctors or care providers
- Get contact information and driving directions for doctors, care providers or urgent care

The Blue Cross of Idaho mobile app offers both convenience and the peace of mind of knowing you have access to the information you need when you need it most.

Blue Cross of Idaho members can sign in using their online login information to use all of the features available on this app. Don't have an account already? [Register here](#) and set up your member account today!

The mobile app is free to download and is available at both Apple App Store and Google Play.



## Did You Know?

### How do I change my address or name on my Blue Cross account?

When you notify your payroll office (non-SCO payroll agencies) or make changes in IPOPS, Blue Cross of Idaho is alerted of the change.

It may take more than one pay period, however, for the change to come into effect on your Blue Cross member account.

If you have any questions regarding how to update your information, please contact your HR office.



## Ready to Retire?

Are you retiring soon or considering retirement in the near future? If so, the State of Idaho offers a State Retiree Medical plan for eligible retirees and their dependents that are under the age of 65. Information about the plans, including eligibility requirements, contracts and current premium rates, is available on our website at <http://ogi.idaho.gov/retirees> and is updated as changes occur.

### Sick Leave

A portion of your sick leave can be used to pay the monthly premiums for the State Retiree Medical Plan coverage. If you have questions regarding the amount of your sick leave balance, your agency HR/payroll office or PERSI can assist you.

### Supplemental Policies

If you are retiring and are 65 or older, OGI has agreements with Blue Cross of Idaho, Regence Blue Shield of Idaho, AARP/United Health Care, and Pacific Source which allow State retirees age 65 and over to use their unused sick leave funds to pay premiums for Medicare Supplement, Med-Advantage, or Medicare Part D Prescription plans underwritten by any of these four carriers. You can view carrier contact information on our website at:

[http://ogi.idaho.gov/retirees/medi-care\\_supplemental\\_options.html](http://ogi.idaho.gov/retirees/medi-care_supplemental_options.html)

### Dental Plan

The state does not maintain a retiree group dental plan. You

may use COBRA for up to 18 months to continue dental coverage.

### Spouse Coverage

If you retire at age 65 or older and you have a spouse who is under 65 and enrolled on your active employee plan at the time you retire, he/she may be eligible to continue coverage under the State Retiree Medical Plan. Premiums for this plan can be deducted from your sick leave fund or billed directly to you. Spouse forms are available from the Office of Group Insurance upon request.

### Medicare

The Senior Health Insurance Benefit Advisors Program (SHIBA) with the Department of Insurance serves as an advocate for Medicare beneficiaries in Idaho. They can assist with questions related to Medicare, Med-Gap and Med-Advantage plans and also compare Medicare prescription drug plans. They can be contacted toll free at 1-800-247-4422 or online at <http://www.doi.idaho.gov/shiba/shibahealth.aspx>

## Contact OGI:

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Active employee and retiree enrollment & eligibility. Dependent eligibility verification, COBRA coverage and general benefit information.

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Active employee life & disability premiums, short and long-term disability, life insurance claims.

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Contact for questions about health promotion benefits.

# IDAHO

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